

Student FAQ Sheet

High School Remote Schedule

	MON	TUES	WED	THURS	FRI
8:00-9:10	Block 1	Block 1	Block 1	Block 1	Block 1
9:15-10:45	Block 2	Block 2	Block 2	Block 2	Block 2
10:50-12:20	Block 3	Block 3	Block 3	Block 3	Block 3
12:20-1:05	LUNCH	LUNCH	LUNCH	LUNCH	LUNCH
1:10-2:40	Block 4	Block 4	Block 4	Block 4	Block 4
2:40-3:00	Staff Office Hours	Staff Office Hours	Staff Office Hours	Staff Office Hours	Staff Office Hours

Will attendance be taken every day?

Attendance *will be* taken every day for every period. You must complete the Bell Ringer Activity that is provided at the beginning of each class to be marked present for that day. Attendance is taken each period.

Students struggling with access will be responsible for communicating with their teachers and submitting their questions and assignments in an alternative format.

How can students be successful in the Remote Learning Environment?

- Attend scheduled virtual sessions, be on time, be attentive, and be prepared for class.
- Actively participate in virtual lessons and do not cause distractions.
- Respect and cooperate with teachers and other students.
- Complete assignments in Canvas
 1. All instructional remote classwork should be completed during the day's allotted direct remote instructional class time.
 2. Any homework assigned should be completed before the next remote instructional session.

Will grades be given for assignments in class?

- All assignments, including but not limited to, Classwork, Discussion Boards, Quizzes, Projects, Labs and Tests *will be* graded and marked with appropriate feedback.

What if I have problems with my computer or don't have a computer or charger?

- Scotland County Schools have a Tech Help Desk available for our parents, teachers, and students to utilize in case they are having software or hardware issues with their school-owned Chromebook or Wi-Fi Hot Spot during at-home remote learning instruction. If students are experiencing difficulty with their school-issued Chromebook or school-issued mobile hotspot, they may email delpdesk@scsnc.org or they can call the following:

Helpdesk Hotline 910-610-5481-Open 8:00am-8:00 pm, Mondays-Fridays while in remote learning.

Tracy McGill @ 910-852-0608 Mary Collins@ 910-318-5170

- If you don't have a Chromebook or charger, please contact Tracy McGill or Mary Collins at the numbers listed above.
- As a reminder, students will not pay the \$25.00 Chromebook Fee until they are physically back in the building.

How can I communicate with my teachers?

- Students will have access virtually to their teacher during the hours they have class. They can also have the ability to contact their teachers by means of email and chat features available in Canvas. Teachers can also be reached during their office hours, outside of class time, that will allow students, as well as parents, to ask questions and/or receive clarification. In addition to video conferencing, email, and chat, students can also reach teachers through various communication apps to include but not limited to: Class DOJO, SeeSaw, RemindApp, etc.
- With regards to offline contact options, students can call their teachers at their schools. If teachers are not available, students can leave a message with the School receptionist. Teachers are expected to return all calls within 24 hours.

Will after school tutoring be offered?

- YES, all teachers will publish their tutoring session schedule in their syllabus scheduled during their office hours after school. Please see your teacher's CANVAS page for more information.